

### PFHT Clinic Policies

The PFHT Clinic cares for people in Peterborough County without a family doctor or nurse practitioner.

Please take a moment to review our clinic policies to ensure you receive timely and appropriate care.

- Our Clinic is not equipped to handle medical emergencies. Patients with medical emergencies should go to the nearest Emergency Department.
- All clinic visits require a scheduled appointment. Please call 705-651-4866 between 8:30 am - 12:00 pm. You will be offered the next available appointment.
- Please cancel your appointment if you are unable to attend so that the appointment can be opened up for someone else.
- The nurse practitioner will address your immediate needs only. You may be redirected to another health care provider for other follow up.
- Out of province residents are not covered by the Ontario government. A fee of \$100 for a regular medical visit must be paid prior to seeing the Nurse Practitioner. Additional charges may apply and will be clearly explained to you. Official receipts will be provided for reimbursement purposes. Payment must be arranged.
- If you are seeking a family doctor, please contact Health Care Connect at 1-800-445-1822 or [www.ontario.ca/healthcareconnect](http://www.ontario.ca/healthcareconnect).
- **Narcotics and controlled drugs are not available at this clinic and will not be prescribed.**
- **No money or cash is kept on-site.**