



## COVID-19 EMERGENCY UPDATE FOR MORTON COMMUNITY HEALTHCARE CENTRE PATIENTS

At the Morton Community Healthcare Centre (MCHC), public safety is our first priority. MCHC doctors are continuing to address patient needs but the COVID-19 emergency has necessitated the following changes:

1. Doctors are interacting with most patients over the phone. If patients have a scheduled appointment they should call their doctor's office to confirm. If the receptionist is unavailable, patients should listen to the entire voicemail message for instructions on how to contact their doctor or a doctor on-call. Doctors' numbers are available at the MCHC website <http://www.mchclakefield.ca/>
2. While the doctors are in their offices and addressing patient needs, the clinic doors are locked. This is for the safety of staff and patients coming in for appointments. No one should drop into the clinic without first confirming their appointment by phone. Do not attend the clinic to book appointments or to drop off paperwork.
3. If you have any of the following: fever, cough, shortness of breath, or flu-like symptoms, **DO NOT** attend an appointment at the clinic. Call your doctor for further instructions.
4. The Blood Letting Lab is temporarily closed. Those needing bloodwork will be directed by their doctors to Peterborough Life Labs at 849 Alexander Ct, #106, Peterborough. Please visit <https://www.lifelabs.com/> for directions and hours.
5. Lakefield Physiotherapy and Foot Health Clinic is currently providing virtual care Physiotherapy services. They are temporarily closed for all in-person appointments. If you require Physiotherapy or have questions please contact them at 705-741-2284 or email [lakefield.physio@lifemark.ca](mailto:lakefield.physio@lifemark.ca) or [peterborough.physio@lifemark.ca](mailto:peterborough.physio@lifemark.ca) All messages will be returned as soon as possible.
6. The Peterborough Family Health Team Clinic is not receiving new patients or seeing seasonal residents due to COVID-19 at this time. Current patients requiring care should call the Clinic at 705-651-4866. The phone lines are open Monday, Tuesday, Thursday and Friday 9am-4pm, closed between 12-1pm. **If you require emergency care, please call 911, or proceed directly to Peterborough Regional Health Centre in Peterborough, Ontario.**
7. MCHC parking will be free until June 1st. As always, please park your vehicle in the lot to keep the drop-off area available for those with mobility issues and for emergency and delivery vehicles.

Please refer questions regarding the current state of our community's response to the COVID-19 emergency and tips regarding personal health to the Peterborough Public Health hotline: 705-743-1000 ext. 401, or visit <https://www.peterboroughpublichealth.ca/>

**PLEASE FOLLOW SOCIAL DISTANCING PRACTICES, STAY HOME IF POSSIBLE AND STAY WELL.**

***FROM THE MCHC BOARD  
May 1, 2020***