

COVID-19 EMERGENCY UPDATE FOR MORTON COMMUNITY HEALTHCARE CENTRE PATIENTS

At the Morton Community Healthcare Centre (MCHC), public safety is our first priority. MCHC doctors are continuing to address patient needs but the COVID-19 emergency has necessitated the following changes:

1. Doctors are interacting with most patients over the phone. If patients have a scheduled appointment they should call their doctor's office to confirm. If the receptionist is unavailable, patients should listen to the entire voicemail message for instructions on how to contact their doctor or a doctor on-call. Doctors' numbers are available at the MCHC website <http://www.mchclakefield.ca/>

2. While the doctors are in their offices and addressing patient needs, the clinic doors are locked. This is for the safety of staff and patients coming in for appointments. No one should drop into the clinic without first confirming their appointment by phone. Do not attend the clinic to book appointments or to drop off paperwork.

3. If you have any of the following: fever, cough, shortness of breath, flu-like symptoms, or have travelled out of Canada in the last 14 days, DO NOT attend an appointment at the clinic. Call your doctor for further instructions.

4. The Blood Letting Lab is temporarily closed. Those needing bloodwork will be directed by their doctors to Peterborough Life Labs at 849 Alexander Ct, #106, Peterborough. Please visit <https://www.lifelabs.com/> for directions and hours.

5. Lakefield Physiotherapy and Foot Health Clinic is temporarily closed for all in-person appointments. It will modify service delivery while monitoring COVID-19 and following recommendations from government and health agencies. It will provide services through its virtual care model. If you are a current patient needing to contact your therapist, please email the clinic. For other questions, please leave a message at the Peterborough location 705-741-2284 or email lakefield.physio@lifemark.ca or peterborough.physio@lifemark.ca All messages are being retrieved daily and will be returned as soon as possible.

6. The Peterborough Family Health Team Clinic is for Episodic Care for Seasonal Residents and those without a permanent family physician. The clinic is temporarily closed. Those requiring care should call 705-651-4866 and their needs will be addressed by the virtual care clinic. Seasonal visitors should not visit the MCHC nor contact its doctors.

7. MCHC parking will be free until April 27th. As always, please park your vehicle in the lot to keep the drop-off area available for those with mobility issues and for emergency and delivery vehicles.

Please refer questions regarding the current state of our community's response to the COVID-19 emergency and tips regarding personal health to the Peterborough Public Health hotline: 705-743-1000 ext. 401, or visit <https://www.peterboroughpublichealth.ca/>

PLEASE FOLLOW SOCIAL DISTANCING PRACTICES, STAY HOME IF POSSIBLE, AND STAY WELL.

FROM THE MCHC BOARD